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| <b>ANNA MAZOŃ</b><br>ul. Mała Góra 14 D lok. 103<br>30-864 Kraków<br>email: annamazon@annamazon.com | ....., date ..... |
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| <b>Name and surname of the consumer(s):</b> | ..... |
| <b>Address of the consumer(s)</b>           | ..... |

## Complaint for goods

This is to inform that the [product name].....I purchased on [date] ..... is defective.

The defect is as follows:

.....

.....

The defect was found on [date] .....

With regard to the above, under the Act of 23 April 1964 - the Civil Code, I request the following:

- exchange of the goods under Article 561 § 1 of the Civil Code \*)
- repair of the goods free of charge under Article 561 § 1 of the Civil Code \*)
- price reduction in the amount of ..... (in words: .....  
 .....) PLN. Please return the indicated amount to the account .....  
 ..... / by postal order to my address, under Article 560 § 1 of the Civil Code \*)
- I withdraw from the agreement and request a refund of the goods price to the account..... /by postal order to my address under Article 560 § 1 of the Civil Code \*)

*Yours sincerely,*

.....

\*delete as appropriate